

**PATENT**  
Attorney Docket No. 202812  
Client Reference No. 144048.01

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:

CONRAD et al.

Application No. 09/527,546

Filed: March 16, 2000

For: **SYSTEM AND METHOD OF GENERATING COMPUTER SYSTEM  
PERFORMANCE REPORTS**

Art Unit: 2153

Examiner: Parton, Kevin S.

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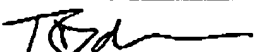
JUL 19 2004

**OFFICIAL****AMENDMENT C**

Commissioner for Patents  
Alexandria, VA 22313

Dear Sir:

In response to the Office action mailed April 19, 2004, please enter the following  
amendments and consider the following remarks.

<b>CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 C.F.R. § 1.8</b>			
I hereby certify that this Response to Office Action and all accompanying documents are, on the date indicated below, <input type="checkbox"/> being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop , Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, or <input checked="" type="checkbox"/> being facsimile transmitted to the U.S. Patent and Trademark Office, Attention: Examiner Kevin S. Parton, Art Unit 2153, Facsimile Number (703) 872-9306.			
Name (Print/Type)	Richard P. Dodson		
Signature		Date	July 19, 2004

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**FACSIMILE COVER SHEET**

DATE: JULY 19, 2004

NUMBER OF PAGES (INCLUDING  
THIS TRANSMITTAL COVER SHEET): 13

YOUR REFERENCE: 09/527,546

OUR REFERENCE: 202812

TO: United States Patent and Trademark Office, Patent Technology Center 2100

FACSIMILE NUMBER: (703) 872-9306

FROM: RICHARD P. DODSON

DIRECT LINE: (206) 521-5987

In re Application of:

CONRAD et al.

Art Unit: 2153

Application No. 09/527,546

Examiner: Parton, Kevin S.

Filed: March 16, 2000

For: SYSTEM AND METHOD OF GENERATING COMPUTER SYSTEM  
PERFORMANCE REPORTS**CERTIFICATE OF TRANSMISSION**

I hereby certify that this Transmittal and Amendment C, along with a Facsimile Cover Sheet, are being transmitted by facsimile to the United States Patent and Trademark Office in accordance with 37 C.F.R. 1.6(d) on the date shown below:

Date: July 19, 2004

  
Richard P. Dodson

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FORM PTO-1083

PATENT

Attorney Docket No. 202812

Date: July 19, 2004

In re Application of: Conrad et al.

Application No. 09/527,548

Filed: March 16, 2000

For: System and Method of Generating Computer System Performance Reports

Mail Stop  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is a response to an office action in the subject application.

☐ Small entity status is claimed for this application under 37 CFR 1.27.☒ Petition for an extension of time for any additional period necessary to render the present submission timely. Please charge Deposit Account No. 12-1216 for the appropriate petition fee.☐ Other:☒ Please charge Deposit Account No. 12-1216 in the total amount indicated below. A duplicate copy of this transmittal sheet is enclosed herewith.

					SMALL ENTITY		OTHER THAN A SMALL ENTITY	
TIME EXTENSION PETITION FEE			none		\$ 0.00		\$ 0.00	
	subtract time extension fee previously paid		none		(\$ 0.00)		(\$ 0.00)	
CLAIM FEE	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREVIOUSLY PAID FOR	EXTRA CLAIMS PRESENT	RATE	ADD'L CLAIM FEE	RATE	ADD'L CLAIM FEE
TOTAL	26	MINUS	20	= 6	x 9=	\$	x 18=	\$108.00
INDEPENDENT	3	MINUS	3	=	x 43=	\$	x 88=	\$0.00
<input type="checkbox"/>	FIRST PRESENTATION OF MULTIPLE CLAIM				+ 145=	\$	+ 290=	\$
TOTAL AMOUNT TO BE CHARGED TO DEPOSIT ACCOUNT					TOTAL	\$	TOTAL	\$108.00

☒ The Commissioner is hereby authorized to charge any deficiencies in the following fees associated with this communication or credit any overpayment to Deposit Account No. 12-1216.☒ Any filing fees under 37 CFR 1.16 for the presentation of extra claims.☒ Any patent application processing fees under 37 CFR 1.17.

Respectfully submitted,  
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By   
Richard P. Dodson, Reg. No. 52,824

Amendment or ROA Transmittal (Revised 10/1/03)